

Declaration of Accountability and Transparency

At the Dewdrops Community Centre for Special Needs, we strongly believe we need to be accountable to our supporters, donors and partners if we are to maintain their trust and support.

We aim to perform to the highest standards, and we aim to be as transparent as possible over how we operate, how we spend the money we raise, and how we perform as an organisation.

We work in educationally underserved communities and with a diverse group of individuals and organisations, therefore we understand we cannot get things right all the time. We want to make sure it's easy to raise a complaint, and encourage those with complaints to contact us so we can try to resolve the issue. We are committed to doing so in an appropriate, fair and timely way.

We also encourage our beneficiaries, employees, volunteers, partners and more to raise concerns about the conduct of the Dewdrops Community Centre for Special Needs and its staff.

